Model: Fresa Win+	Date: 12-Mar-01	No.: RG047001

Subject: Incomplate Toner Fusing	Prepared by: Y. Tamaoka
From: Technical Services Dept., GTS Division	

Classification:	☒ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Other ( )		

SYMPTOM

Incomplete toner fusing or reduced glossiness may occur with the first print made after the machine recovers from Energy Saver Mode. This tends to occur more with plain (standard) paper that is relatively thick.

CAUSE

When the machine starts printing after coming out of Energy Saver Mode, the hot roller temperature is not high enough to ensure proper fusing for the first print.

SOLUTION

A special version of the MCU firmware has been released.

      Version :   9.00
      CheckSum : 4DB4

With this version, the hot roller temperature for the <u>first print</u> out of Energy Saver Mode is increased by 10°C over the usual temperature.

Note

1. It takes slightly longer to get the first print with this firmware version because of the above reason.

2. This MCU firmware contains the "Charger Cleaning Alert" feature. Therefore, the controller firmware needs to be updated to version 3.20 or newer. Please refer to RTB RG24015.

Model: FresaWin+	Date: 18-May-01	No.: RG047002

Subject: ROM History (FresaWIN+ RPS2)	Prepared by: H. Someya
From: Technical Services Dept., GTS Division	

Classification:		
☐ Troubleshooting	☐ Part information	☐ Action required
☐ Mechanical	☐ Electrical	☐ Service manual revision
☐ Paper path	☐ Transmit/receive	☒ Retrofit information
☐ Other ( )		

Firmware history for the FresaWIN+ RPS2.

Suffix G5035921	Version	Check Sum	Production
B	3.10	34CF	November Prod. 2000
C	3.55	ACA8	June Prod. 2001

Symptom Corrected	
Overflow error in the coordinate variable.	C
An internal error appears when trying to cancel a job using the Reset key.	C

Item header "B" of RPS2 menu is omitted.
    Previous   Changed to
    B.Job Timeout   C.Job Timeout
    C.I/O Tomeout   D.I/O Timeout
    ---   ---
	B